Installing the Mitel Connect Application

Step 1 – Download and run the Mitel installer from itsweb.enmu.edu

Step 2 – Click on Allow to allow the application to make changes to your computer.

Step 3 – Click on Next, click on the dot next to "I accept the terms in the license agreement," and click Next, click Next again, and finally, click on Install.

Step 4 – Once the installation has finished, click Finish.

Step 5 – Connect to ENMU through ENMU VPN. A tutorial for the VPN is located here.

Step 6 – Open the Mitel Connect application.

Step 7 – Enter your username and password, then click on Show advanced.

Note: If you do not know your Mitel username and password, please get in touch

with Help Desk at **(575)-562-4357** or **Help.Desk@enmu.edu**

Step 8 – Leave the Domain blank and enter the Server address of **198.59.108.249**

Email or username

lindemannc

Password

••••••••••••••••••••••••••••••

Show advanced ⌃

☐ Use Windows Credentials

Domain

Optional for added security

Server

198.59.108.249

☑ Remember me

Login

Step 9 – If prompted to upgrade, click on Upgrade Now and follow the installer prompts as in Steps 2-4

If you need assistance or have questions, you may contact Help Desk

via Teams by clicking Here

via phone at: **575-562-4357**

via email at: **Help.Desk@enmu.edu**

ENMU Portales Help Desk

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